



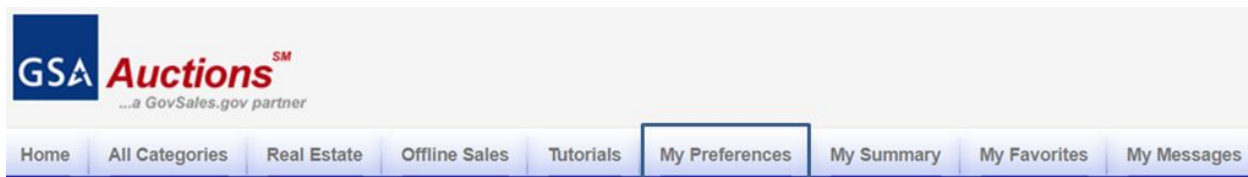
Dear GSA Auctions Customer,

Beginning in January, 2020, GSA Auctions will make the following changes to the way you log in. These changes will protect you by making it harder for someone to gain unauthorized access to your account:

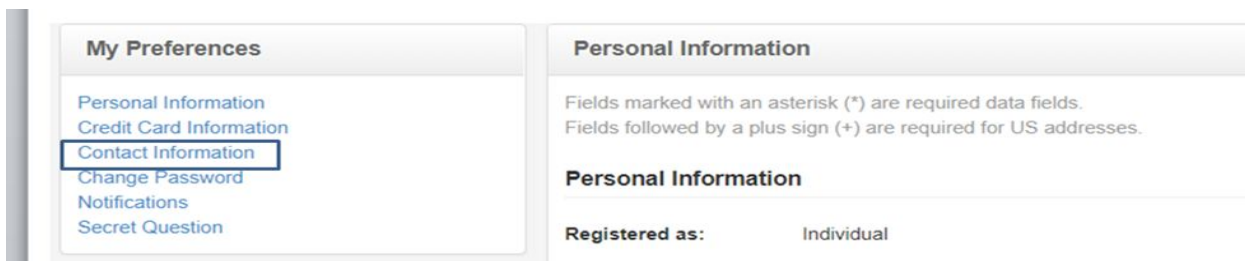
- 1) You will log in using your email and password. You will no longer log in using your user ID.
- 2) Every time you log in, GSA Auctions® will send a one time code to the email address listed on your account. You must then enter that code to complete your login.

To receive your code, **your account will need a valid email address**. To view or change your email address, please follow these simple steps:

- 1) Log into your GSA Auctions account
- 2) Click on "My Preferences"



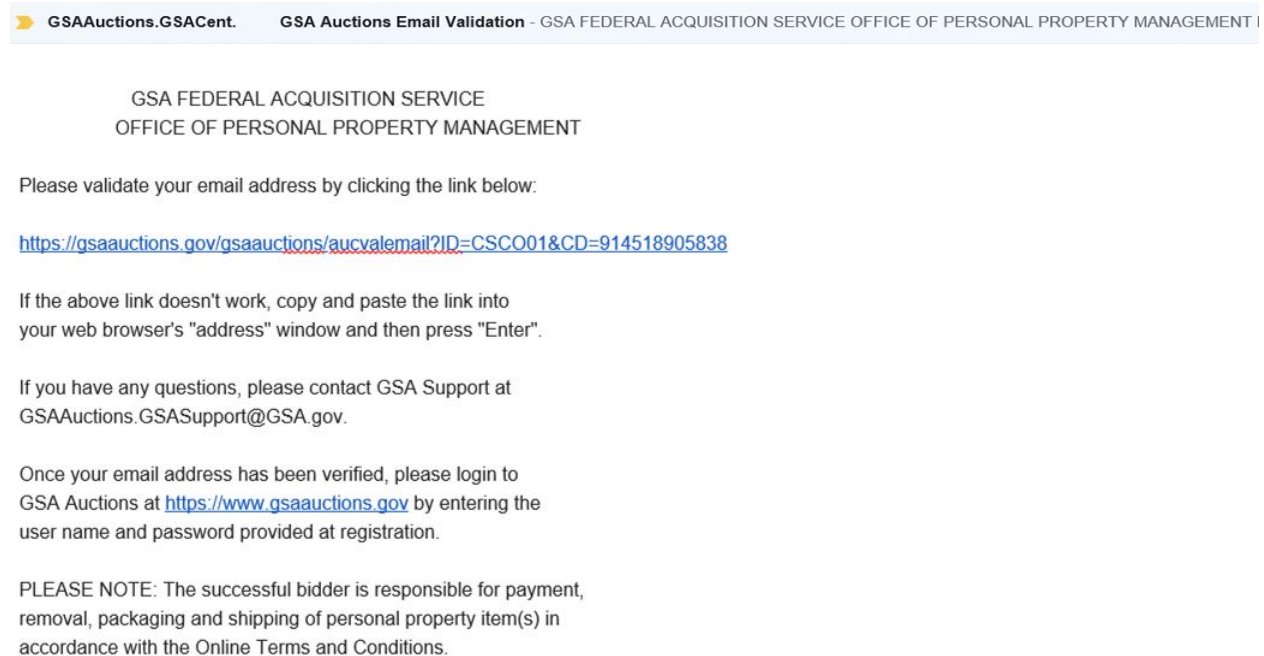
- 3) Under the list of "My Preferences," select "Contact Information."



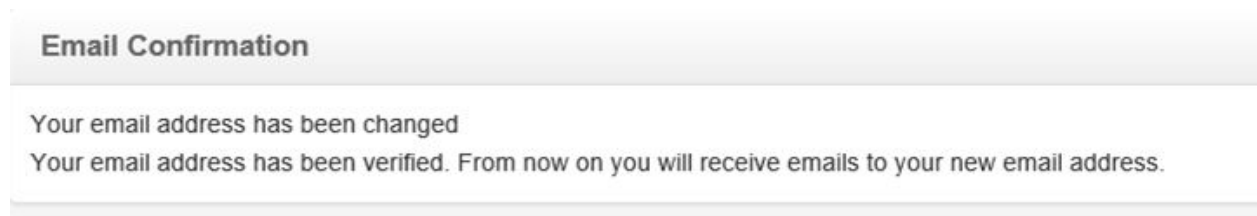
- 4) Ensure that your Email Address, Phone Numbers, and other contact information is accurate. If you make any corrections, select "Update."

- 5) If you are updating your email, you will receive an email containing a validation link that you must click on in order to complete the change:

Please click on the validation link within the body of the email sent to you:



Once you click the link, you will be brought to a new window in GSA Auctions that confirms your email address change:



GSA will provide you with tutorials closer to the implementation date.

If you have questions, please contact the GSA Auctions helpdesk at gsaauctionshelp@gsa.gov or 1-866-333-7472 option 3. See FAQs below for more detail.